



### Full Council Meeting Tuesday, November 7, 2017

Time: 1:00 p.m.  
Iowa State Capitol  
Room 116 (Main Floor)  
1007 East Grand Avenue  
Des Moines, IA 50319

**Dial: 1-866-685-1580**  
**Code: 515-725-1031#**

### AGENDA

- 1:00 Introduction and roll call – **Gerd Clabaugh**
- 1:05 Approval of minutes from previous meetings – **Gerd Clabaugh**
  - Full Council: August 8, 2017
- 1:10 Update from the Medicaid Director – **Mikki Stier**  
*(Electronic Visit Verification (EVV), Provider Reenrollment, Administrative Rules/Waivers Pending Action, and Action Items)*
- 1:40 Public Comment Listening Sessions Update – **Mikki Stier**
  - Q1 SFY18: Bettendorf – August 29, 2017
  - Q2 SFY18: Dubuque - October 11, 2017
- 1:45 Quarterly Recommendations Discussion – **Gerd Clabaugh**
  - Quarter 4 SFY17 Final Recommendations Letter
  - Discussion of recommendations for Q1 SFY18 for the November 16, 2017 Executive Committee meeting
- 2:15 LTC Ombudsman – Introduction of new LTCO Office representative, General Update from LTC Ombudsman, Overview on “How to Be Your Own Best Advocate” – **Cynthia Pederson**
- 2:25 Updates from MCOs (15 minutes each)
  - Amerigroup Iowa, Inc.
  - AmeriHealth Caritas, Iowa, Inc.
  - UnitedHealthcare Plan of the River Valley
- 3:10 Quarterly Data Report – **Liz Matney**
- 3:55 Open Comment (Open Comment Opportunity for Members) – **Gerd Clabaugh**
- 4:00 Adjourn